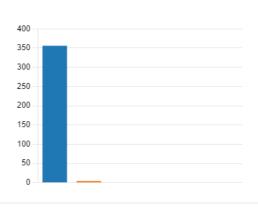
Friends and Family Coniston Medical Practice

360 08:39 Active
Responses Average time to complete Status

1. Overall, how was your experience of our service?





2. Please can you tell us why you gave your answer above?

325 Responses Latest Responses
"Brilliant Surgery"

"Kind and helpful "

"Obliging, helpful, friendly staff. Easy to get an appointment and both Dr Frey a...

 $\bf 68$ respondents ($\bf 21\%)$ answered $\bf Friendly$ for this question.

Friendly staff

Appointment on time follow-up appointments staff doctors and the staff helpful staff

Excellent service

Friendly

Doctor a thorough

Excellent service friendly efficient doctor on time

Friendly

doctor Seen quickly

listened friendly service

helpful reception staff
Efficient and friendly

3. Please can you tell us what we could have done better?

269 Responses Latest Responses "Nothing - all good"

"Absolutely nothing. Everything was excellent. "

14 respondents (5%) answered good for this question.

view of the patients Perfect service happy with the service

service spot Appointments Service was perfect

GP service great service better

perfect **good** service class service better trea

better treatment

patient service is brilliant

Excellent service

Nothing- I was completely satisfied

staff were perfect